Humans + AI: Layers of Trust in Enterprise AI adoption

Beta v1

Human–AI Trust

AI Reliability
Can I trust the AI system to produce accurate and consistent results?

AI Alignment with Human Goals
Is the AI system optimizing for what we actually value?

Fairness & Ethics
Will AI systems treat people equitably and comply with ethical standards?

Intra-Organizational Trust

Employee Trust in Management
Will management use AI to support — not replace — employees?

Management Trust in Employees
Will employees use AI tools responsibly and effectively?

Peer Trust in AI Collaboration
Can I rely on my colleagues to use AI tools in ways that align with team goals?

External Trust

Trust in Vendors
Are external AI systems secure, reliable, and well-supported?

Customer Trust in AI Use
Do customers feel that AI is improving their experience transparently and fairly?

Regulatory & Public Trust
Does our use of AI align with laws, norms, and public expectations?

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